

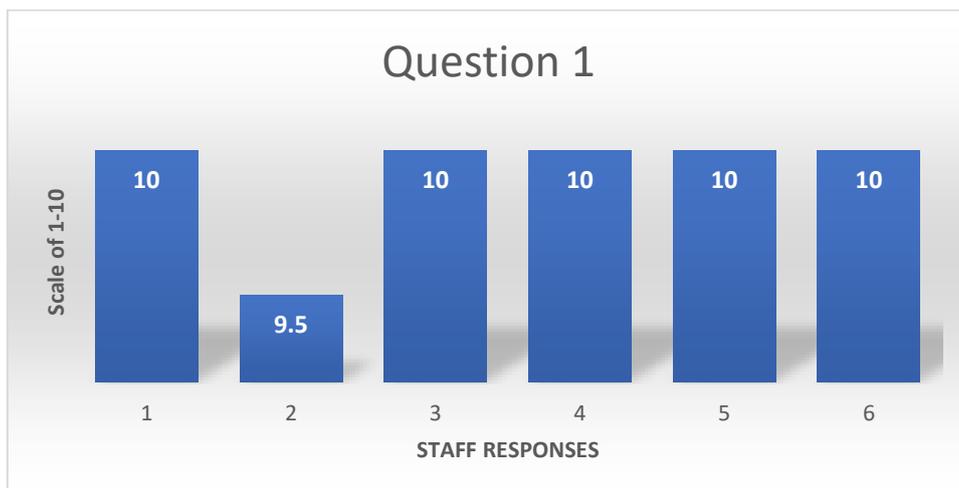
ANNUAL STAFF SURVEY

3rd June 2020

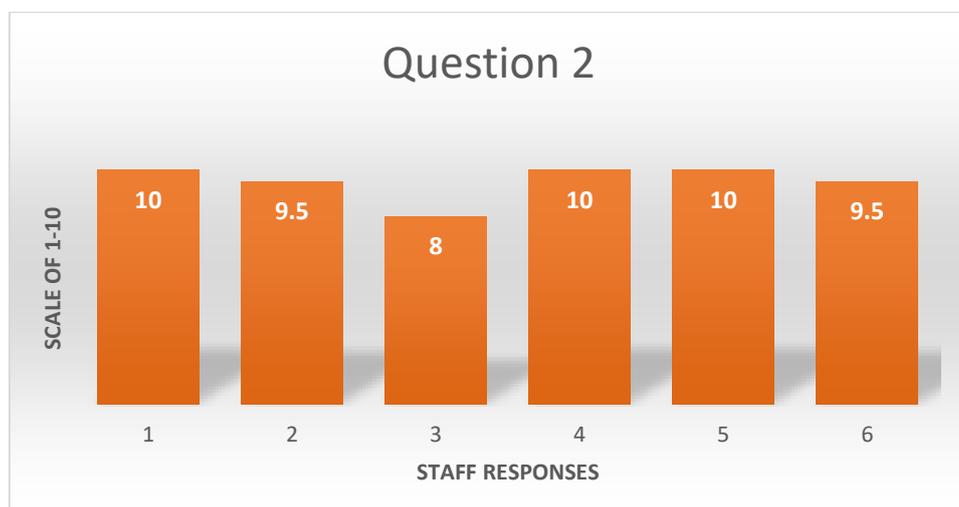


As part of our Quality Assurance process, a survey was sent out by Survey Monkey to 8 members of Staff asking for their opinions on working with Beyond Limits Dumfries & Galloway. The survey consisted of nine questions and was completed anonymously. We received 6 replies. All feedback, good or bad, helps us shape how we work together as an effective team.

Question 1 – On a scale of 1-10 how happy are you at your work?



Question 2 – On a scale of 1-10 how would you rate your work/life balance?



Question 3 – What five words would you use to describe the organisational culture?

interact loyal motivation

passionate friendly transparent

supported valued supportive

teamwork supported valued

supportive passionate friendly

imaginative excellent interact

cooperative flexible caring

organised helpful teamwork

flexible caring imaginative

valued supportive passionate

caring imaginative excellent

helpful teamwork supported

excellent interact loyal



**“I guess I’m just worn out by the constant fun,
the office parties ... oh, and the work load.”**

Question 4 – What do you think we do well?

How did we do?

Provide Staff support & training. Communication is fabulous in our team.

Support Staff and clients really well.

Excellent – training & Staff welfare offered
Excellent – Management & admin services
Excellent – Staff and teams work well together (autonomous)
Excellent – distribution of important information especially during COVID19 Pandemic

Search for the best ways to do things.

Always put the person supported views and feelings first.

Interact,
Team work



Question 5 – Have you any suggestions where we could improve?

Not really!

No



Occasionally there are several work emails to be read & to be replied to (Mon-Fri). I'd appreciate a small remuneration, perhaps an hour or 2 paid per week as I'm not able to read & reply to these emails whilst I'm supporting someone & having to do this in my own time once I get home.

Improve the Staff pay display on Carista.

No, very happy with everything.

Can't think of anything.

Question 6 – Do you feel involved in Planning/Working Policies?

Absolutely!

Yes!

Yes!

Yes!

Yes!

Yes!



Question 7 – Do you feel valued, listened to and feel your views are considered?



Always! I feel like
all the team is
equal.

Yes!

Yes!

Yes definitely!

Yes!

Yes!

Question 9 – Any other comments/compliments/complaints?

I think Pat & Ros do a fantastic job on keeping us up-to-date with everything, would be lost without their support.

I think Beyond Limits might well be the best care provider in Britain.

Management always look after staff needs, making us feel safe and supported especially with regards to the current Coronavirus situation.

I love that people's strengths are noticed and encouraged. A lot of good training available.

All good – thank you for being such a good company to work for and enabling us to provide a high quality of support allowing them to live as independent life as possible. I enjoy my job as a Support Worker – it's very rewarding in many ways.

Just like to say you are a good working team.